

# Ben Eu

Associate Partner, Infrastructure & Endpoint Security at IBM

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## Summary

Ben Eu is currently an Associate Partner at IBM Security Services, North America. As an experienced information security executive with over 20 years of security leadership, Mr. Eu has served in military, federal civilian, pharmacy, financial, telecom and e-commerce organizations managing security, privacy and compliance programs.

Specialties: Professional Certifications:

CISSP, CISM, CRISC, CISA, GICSP, CEH, CCSK, MCSE: Cloud & Infra, PMP®, ISO27001 LI, CIPP, ITIL®2011

\*Certified IBM Consultant, Process Consulting, by IBM Corp

\*Certified Level II Navy Information Operations Planner by USN

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## Experience

### **Infrastructure & Endpoint Security Practice Leader, North America at IBM**

December 2015 - Present

Practice leader responsible for thought, sales, and delivery leadership in Infrastructure & Endpoint Security Practice of IBM Security Services, North America providing vendor neutral consulting and advisory services in network security architecture, cloud security architecture, firewall optimization, intrusion detection/prevention architecture, advanced cyber defense infrastructure, Hadoop network security, vulnerability management, and endpoint security.

### **Commander at US Navy Reserve**

February 2002 - Present

2015-Present Information Warfare Officer specializing in CYBERINTELLIGENCE serving at Office Naval Intelligence.

-Certified Level II Navy Information Operations Planner.

2012-2015 Reserve N2 Director CYBERINTELLIGENCE at Navy Information Operations Command-Norfolk.

2011-2012 Reserve N2 Director for CYBERINTELLIGENCE at FLTCYBERCOM/COMTENTHFLT.

2010-2011 Deputy J2 for Combined Forces Special Operations Component Command-AFG. (Mobilized)

### **Senior Manager, ERS Cyber Risk Services at Deloitte**

January 2014 - December 2015 (2 years)

Leading engagements providing executive level business development, proposals and communications. Engagement manager for various projects supporting security infrastructure reviews, vulnerability

assessments, penetration testing and cyber maturity program assessments. Supporting industries for large clients in retail, financial, publishing, entertainment, health and state government sectors.

### **SVP & Chief Information Security Officer at NWFCU**

April 2013 - December 2013 (9 months)

CISO executive for third largest federal credit union in Virginia sponsored by federal agencies in the northern virginia region. Conducted security program and IT organizational assessments resulting in strategic changes for the organization.

### **Associate Partner / Program CISO at IBM Global Services**

August 2008 - April 2013 (4 years 9 months)

Associate Partner, Strategic Consulting & Delivery, IBM AIS GBS Cyber Security & Privacy Practice

-Executive consultant providing leadership and strategic advisory services to various programs and projects within IBM. Provided proposal support for numerous programs including client facing oral presentations and proposals.

-Security Program Manager over multiple Task Orders comprising over 300 IBM consultants and subcontractors in charge of Security Architecture, Strategy, Change Management Oversight, SOC operations, Access Control Helpdesk, Firewall Operations, VPN operations, Compliance policy, Disaster Recovery/Business Continuity and audit operations. Technologies worked with: IBM P-Series virtualization, VMware virtualization, CISCO Firewalls, Checkpoint Firewall, Netscreen Firewalls, Proventia Network Sensors, ISS HIPS, CISCO Vshield, IBM DS8300 SAN, Brocade SAN Fibrechannel, Red Hat Linux, IBM AIX, Windows Servers, AD/DNS, IPSEC VPN, Oracle 10g and Oracle 11i eBusiness.

-Penetration testing coordinator for various national teams in support of public sector programs.

\*Awarded IBM GBS Service excellence Team award for 4th Quarter 2011.

\*Awarded 1st Quarter 2009 IBM Service Excellence Award for outstanding security team leadership and achievement.

### **CTO (contractor)**

March 2008 - May 2008 (3 months)

\* Short term contract CTO position for a national social networking startup designed for public school systems. Web site is classScene.com

\* Provided strategic review of current technologies in web infrastructure and establishing a technological road map in support of long term business objectives.

\* Designed strategic scalability and expansion for enterprise infrastructure for expected surge in school district customers.

\* Managed effort to establish monitoring of key IT metrics for performance and capacity planning.

## **CISO at kajeet, Inc**

September 2006 - February 2008 (1 year 6 months)

Principal vice president within the executive management team responsible for information security, FCC Telecom CPNI compliance, PCI (Payment Card Industry) compliance, COPPA (Children Online Privacy Protection Act) compliance and Privacy Program compliance for kajeet, Inc., a telecom industry start-up MVNO (Mobile Virtual Network Operator) whose cellular niche market is for children in the 10-16 year old demographic. Besides providing age specific content for the target audience, the kajeet service provide a host of parent friendly controls for budgeting of cell expenditures, cell time of use, and protective blacklists/whitelists for the cell user.

## **SSA Chief Information Security Officer at Social Security Administration**

October 2005 - April 2006 (7 months)

Senior agency information security officer in charge of the Social Security Administration's (SSA) Information Security Program reporting to the Office of the CIO. SSA is one of the largest federal government programs in existence with an annual IT budget in excess of 1 billion dollars, over 1,300 field offices, and over 103,000 workstations. Nearly every American possesses a social security number and pays into the social security system with the social security number of an individual being one of the most important identity and privacy pieces of information to be protected. SSA also conducts Medicare/Medicaid functions and has IT systems processing medical data.

## **CISO / Director Security and Policy at NeighborCare**

April 2005 - October 2005 (7 months)

Senior manager in charge of Information Security and HIPAA compliance reporting to the CIO and VP of IT Operations of the company. NeighborCare, Inc was the 3rd largest company in the pharmacy LTC and PPD market with over 1.4 billion dollars in annual revenue. In July 2005, NeighborCare was acquired by Omnicare Inc.

## **Director IT Security**

2003 - 2005 (3 years)

Senior manager in charge of Information Security program reporting to the CIO and CEO of the company. ABC and LTD are direct marketing retail e-commerce sales companies grossing over 1 billion in annual revenues.

## **Senior Manager, Information Security at Ocwen Financial Corp**

2002 - 2003 (2 years)

Manager in charge of OCWEN's global Information Security program with various sites in the United States, India, Taiwan, and Japan. Reporting to the Chief Risk Officer, served as the most senior full-time Information Security manager for the corporation championing Information Security and Privacy issues with various business units within OCWEN.

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1999 - 2002 (4 years)

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## Education

### **Heriot-Watt University**

MBA, Business Administration, 1994 - 1995

### **The New School**

B.S., HRM, 1992 - 1994

### **Nova Southeastern University**

PhD - ABD, Information Systems, 1999 - 2008

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## Honors and Awards

4th Quarter 2011 IBM GBS Service Excellence Team Award, Defense Meritorious Service Medal, 1st Quarter

2009 IBM Service Excellence Award, Black Belt

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[Contact Ben on LinkedIn](#)